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ORDER

STATE OF ARIZONA	DEPT. OF INCLUDING
ARTMENT OF INSURANCE	DEPT. OF INSURANCE
MINIMALITY OF MIDORATICE	

Docket No. 96A-068-INS

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In the Matter of:

RONALD VON SHUMAKER

Respondent.

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On October 8, 1996, the Office of Administrative Hearings, through Administrative Law Judge Lewis D. Kowal submitted "Recommended Decision of Administrative Law Judge" ("Recommended Decision"), a copy of which is attached and incorporated by this reference. The Director of the Arizona Department of Insurance has reviewed the Recommended Decision, and enters the following order:

- 1. The recommended findings of fact and conclusions of law are adopted.
- 2. All insurance licenses issued to Ronald Von Shumaker are immediately revoked.

NOTIFICATION OF RIGHTS

The aggrieved party may request a rehearing with respect to this Order by filing a written petition with the Office of Administrative Hearings within 30 days of the date of this Order, setting forth the basis for such relief pursuant to A.A.C. R20-6-114(B).

1	The final decision of the Director may be appealed to the Superior Court of Maricopa
2	County for judicial review pursuant to A.R.S. § 20-166.
3	EFFECTIVE this day of
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5	John King
6	Director of Insurance
7	A copy of the foregoing mailed this 4th, day of 104. 1996
8	
9	Charles R. Cohen, Deputy Director Gregory Y. Harris, Executive Assistant Director Catherine O'Neil, Assistant Director
10	Catherine O'Neil, Assistant Director John Gagne, Assistant Director Maureen Catalista, Supersiger
11	Maureen Catalioto, Supervisor Arnold Sniegowski, Investigator Department of Insurance
12	2910 North 44th Street, Suite 210 Phoenix, AZ 85018
13	Office of Administrative Hearings
14	1700 West Washington, Suite 602 Phoenix, AZ 85007
15	Kathryn Leonard
16	Assistant Attorney General 1275 West Washington
17	Phoenix, AZ 85012
18	Ronald Von Shumaker 3924 E. Devonshire
19	Phoenix, AZ 85014
20	Mr. Michael Corcoran P.O. Box 26170
21	Tempe, AZ 85285-6170
22	
23	•••

1	Mr. Obie Weaver Agency One
2	Weaver Insurance Group, Inc. 405 W. Southern, #1
3	Tempe, AZ 85282
4	Mr. Jones Many
5	Mr. James Mann Horizon Insurance Group
6	2960 East Northern, #C126 Phoenix, AZ 85028
7	Kosemory P. Padilla
8	Rosemasy P. Tadella)
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Office of Administrative Hearings

1700 West Washington, Suite 602 - Phoenix, Arizona 85007 Telephone (602)-542-9826 FAX (602)-542-9827

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STATE OF ARIZONA

Cliff Manellin'S UFFICE INSIDED AND DEPT.

October 8, 1996

John King, Director Department of Insurance 2910 North 44th Street, #210 Phoenix AZ 85018-7256

ATTN: Curvey Burton

Re: 96A-068-INS

In the Matter of:

RONALD VON SHUMAKER

Respondent.

Dear Mr. King:

Please find the decision of the Office of Administrative Hearings for the above entitled matter.

Sincerely,

Cliff J. Wanel

Director



Mission Statement: We will contribute to the quality of life in the State of Arizona by fairly and impartially hearing the contested matters of our fellow citizens arising out of State regulation.

IN THE OFFICE OF ADMINISTRATIVE HEARINGS

In the Matter of:

No. 96A-068-INS

RONALD VON SHUMAKER

RECOMMENDED DECISION
OF ADMINISTRATIVE
LAW JUDGE

Respondent.

HEARING: October 3, 1996

<u>APPEARANCES</u>: Assistant Attorney General Kathryn Leonard appeared on behalf of the Arizona Department of Insurance. Ronald Von Shumaker appeared on his own behalf.

ADMINISTRATIVE LAW JUDGE: Lewis D. Kowal

Based upon the record in this matter, the following Findings of Fact, Conclusions of Law and Recommended Order are made:

FINDINGS OF FACT

- 1. At all times material to this matter, Ronald Von Shumaker was licensed as an insurance agent by the Arizona Department of Insurance (the "Department").
- 2. Mr. Shumaker's Arizona insurance agent license expired in July, 1996 and has not been renewed.
- 3. From March, 1994 through July 10, 1995, Mr. Shumaker worked at Agency One/Weaver Insurance Group, Inc. ("Agency One") as an insurance agent.
- 4. In November, 1994, Michael Corcoran purchased a motor vehicle liability and renter's insurance policy from Mr. Shumaker at Agency One's office.
- 5. In September, 1995, Mr. Corcoran was contacted by Agency One which left a message on his answering machine inquiring as to why Mr. Corcoran had left that agency.

Office of Administrative Hearings 1700 West Washington, Suite 602 Phoenix, Arizona 85007 (602) 542-9826

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Corcoran as being Horizon Insurance Group, Inc. ("Horizon"), effective September 22, 5 1995. During that telephone conversation, Mr. Corcoran informed Mr. Weaver that he 6 had not switched insurance agencies. 7 8 mentioned agent of record form nor did he authorize Mr. Shumaker to sign an agent of 9

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record form on his behalf.

8. At all times material to this matter, the accounts of Agency One belonged to Agency One unless an agent of record form transferred the account to another agency. Those accounts were not owned by individual agents.

Subsequent to Agency One's above-mentioned telephone message, Mr.

Mr. Corcoran credibly testified at the hearing that he did not sign the above-

Corcoran placed a telephone call to Agency One and spoke with Obje Weaver, Mr.

Weaver informed Mr. Corcoran that Agency One had in its possession an agent of

record form purportedly signed by Mr. Corcoran which listed the agent of record for Mr.

- 9. It is undisputed that Mr. Shumaker was terminated from his employment with Agency One in July, 1995. Approximately six months later, Mr. Shumaker was employed by Horizon as an insurance agent.
- 10. Mr. Shumaker testified that he signed Mr. Corcoran's name to the abovementioned agent of record from. However, Mr. Shumaker contended that he signed Mr. Corcoran's name on that document after he had a telephone conversation with Mr. Corcoran wherein Mr. Corcoran authorized Mr. Shumaker to sign the agent of record form. Mr. Shumaker did not present any evidence to corroborate that contention.
- 11. Mr. Corcoran credibly testified that he did not have a telephone conversation with Mr. Shumaker concerning the agent of record form.
- The weight of the evidence established that Mr. Shumaker signed Mr. Corcoran's name to the agent of record form without the knowledge or consent of Mr. Corcoran.
- Upon receiving a complaint from Mr. Weaver concerning the activities of Mr. Shumaker, Arnold Sniegowski, Investigator Supervisor with the Department, conducted an investigation.

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- 14. In a telephone conversation Mr. Shumaker had with Mr. Sniegowski, Mr. Shumaker admitted he had signed Mr. Corcoran's name on an agent of record form without the knowledge or consent or Mr. Corcoran.
- 15. Mr. Sniegowski credibly testified that with regard to Mr. Weaver's complaint, Mr. Sniegowski determined that Mr. Shumaker signed Mr. Corcoran's name on an agent of record form.
- 16. Mr. Shumaker failed to present any evidence as to his licensing history with the Department, his reputation in the insurance industry or business community or other evidence to be considered in mitigation. Further, Mr. Shumaker did not display any remorse for signing Mr. Corcoran's name on the agent of record form.

CONCLUSIONS OF LAW

- 1. Mr. Shumaker's conduct as set forth above in the Findings of Fact constitutes a record of dishonesty in business matters in violation of A.R.S. §20-316(A)(1), together with A.R.S. §20-290(B)(2).
- 2. Mr. Shumaker's conduct as set forth above in the Findings of Fact constitutes a wilful violation of any provision of A.R.S., Title 20 or any lawful rule, regulation or order of the Director in violation of A.R.S. §20-316(A)(2).
- 3. Mr. Shumaker's conduct as set forth above in the Findings of Fact constitutes a conduct of affairs under his license showing him to be incompetent or a source of injury and loss to, the public or any insurer within the meaning of A.R.S. §20-(A)(7).
- 4. The evidence of record failed to establish that Mr. Shumaker violated A.R.S. §§20-443(1), 20-443(4), or 20-463(A)(4)(a).
- 5. The Director may suspend, revoke or refuse to renew Mr. Shumaker's insurance license or impose a civil penalty upon Mr. Shumaker pursuant to A.R.S. §§20-316(A) and 20-316(C).

RECOMMENDED ORDER

The Administrative Law Judge recommends that all insurance licenses issued to Ronald Von Shumaker be immediately revoked.

Done this day, October 8, 1996.

LEWIS D. KOWAL

Administrative Law Judge

Original transmitted by mail this day of October, 1996, to:

John King, Director ATTN: Curvey Burton Department of Insurance 2910 North 44th Street, #210 Phoenix, AZ 85018-7256

By Mis Crawford